



ULTRASCALE AWAY FREQUENTLY ASKED QUESTIONS

Q: If *UltraScale Away* contains HCl (hydrochloric acid), how can it be safe on my skin?

A: Though the active ingredient is HCl, there is less than 10% of the acid, and it's only one element of the overall formula. Couple this with the special way it's blended, and you have a nice balance of safety, biodegradability and effectiveness. That's what makes *UltraScale Away* so unique and why similar products fall short.

Q: Since *UltraScale Away* contains HCl, should I be concerned about corrosion on stainless steel, such as hydrogen embrittlement?

A: There is no need to worry about hydrogen embrittlement. When used properly, *UltraScale Away's* unique formula will not corrode stainless steel or virtually any metal or material associated with water-based equipment.

Q: Does *UltraScale Away* need to be used at a 100% concentration or should it be diluted?

A: *UltraScale Away* is a powerful and concentrated descaler. Depending on the application, severity of buildup and available time, *UltraScale Away* can be diluted down to 25% while still maintaining its full effectiveness. To find out the proper dilution ratio for your specific application, please Contact Us.

Q: How long will it take for *UltraScale Away* to dissolve the buildup in my equipment?

A: Though most cleaning applications can be completed within a few hours, actual cleaning times depend on a variety of factors, including the size of the system, severity of buildup and method of circulation. Contact Us for an evaluation of your scaling problem and equipment to determine the proper amount of *UltraScale Away* and circulation method that should be used.

Q: How can I tell when *UltraScale Away* is finished cleaning my system?

A: In addition to experiencing improved performance, you can perform either a calcium carbonate spot test or pH test.

Fuel Efficiency LLC
P.O. Box 271
Clyde, NY 14433
Tel: (800)448-9794 Fax: (315)923-9182
sales@fuelefficiencyllc.com